

Canvia K Operation Manual

[What is Canvia K?](#)

[Supporting Features](#)

[Limitations of Videos and Images](#)

[How to upload/change content?](#)

Notes for Mac Users: [The below steps assume you can access the external drives directly. If not, please refer back to our *Mac Set-up for Canvia K* documentation before proceeding](#)

[More Questions?](#)

What is Canvia K?

- This is a digital art frame that is designed for the art enthusiasts that purely want to enjoy art and don't want to go through any technical configurations!
- Primary Use Cases
 - People who care about privacy because the device doesn't connect to the internet
 - People who want simple user interface and simple technology
 - For artists and galleries can display their portfolio of artworks including images and videos

Supporting Features

- This works both for landscape and portrait modes and supports auto-rotation
- Volume selection for auto contents
- Flexible playlist time interval and level of brightness.
- Easy to zoom in or out different type of contents
- Simple Play/Stop/Next/Previous operations on contents in the playlist
- Turn on/off device

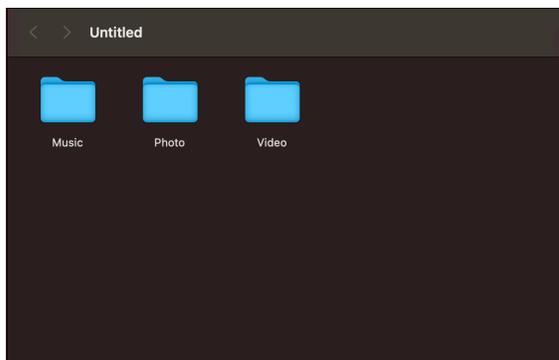
Limitations of Videos and Images

1. There is a hard limitation in terms of content resolution. Video and image content resolution should **not** be over 1080p.
 - In order to have the best experience with this device, the preferred resolution is 720p for both video and image.
2. The preferred aspect ratio of the content is 16:9. This aspect ratio perfectly allows the device to fully display the content without any cropped off or black bars fillers

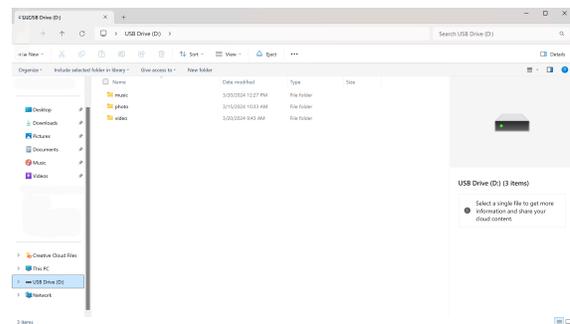
How to upload/change content?

Notes for Mac Users: The below steps assume you can access the external drives directly. If not, please refer back to our [Mac Set-up for Canvia K](#) documentation before proceeding

1. Connect the Canvia K device to your PC/Mac, and navigate to the **Untitled** drive
2. Double-clicked on the drive to open it, you should expect to see 3 folders **Photo** , **Video** and **Music**



For Mac Users

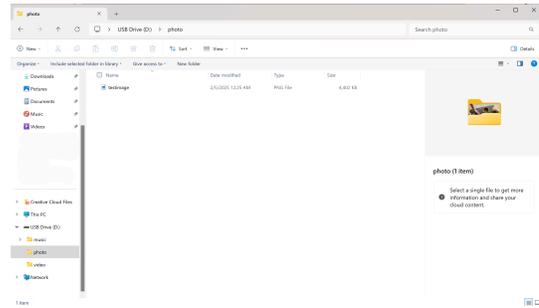


For Window Users

3. Move the content that you want to add to the device into these folder
 - a. If you want to add more images, double-clicked on the **Photo** folder then add the desired images into the folder

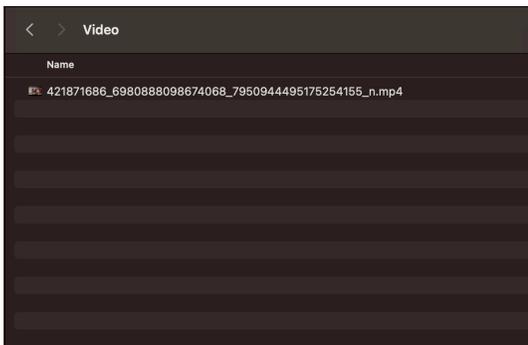


For Mac Users

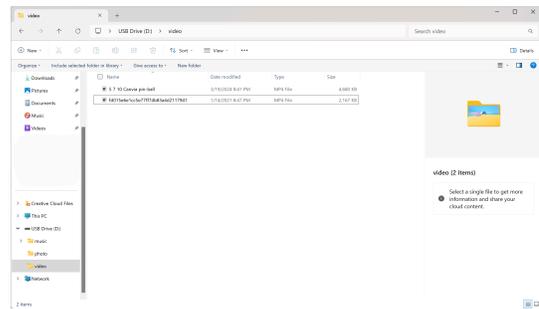


For Window Users

b. If you want to add more videos, double-clicked on the **Video** folder then add the desired video into the folder



For Mac Users

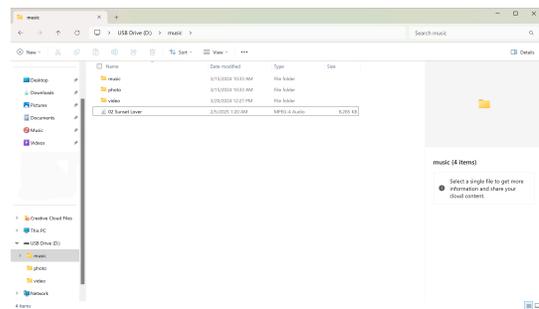


For Window Users

c. If you want to add more musics, double-clicked on the **Music** folder then add the desired video into the folder

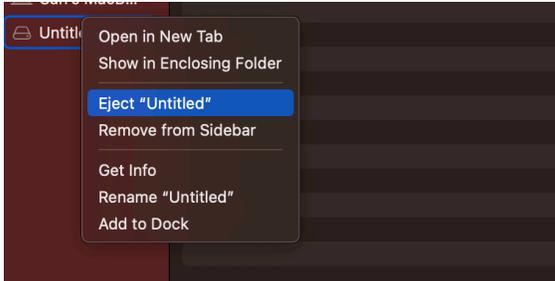


For Mac Users

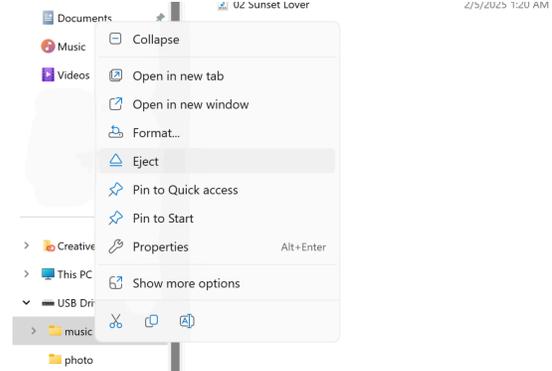


For Window Users

- Once you are done with uploading the content you like, it is best-practice to eject the External Drive to keep the drive in a healthy condition by right-clicked at the **Untitled** drive and click on **Eject "Untitled"**



For Mac Users



For Window Users

- To change the content in your device, follow the same above steps.

More Questions?

- Above are quick tutorials on how to operate and onboard with the Canvia Partnership site.
- We try to keep this doc as short but also as detail as possible for our users. If you have any additional question, contact us through email via support@canvia.art